Welcome to the village of La Manzanilla in the state of Jalisco and Casa Tortuga. We hope you enjoy your stay with us and should you have any questions or concerns, please feel free to contact Susana, our house manager, at 044-315-104-9875 or by sending her a quick email, <u>susanasandy@hotmail.com</u>.

We want your trip to be exciting and safe, so please take the time to read our newsletter

PLEASE REMEMBER OUR CASA IS NONSMOKING

- Water: Drinking water is in the plastic container in the kitchen. Please use it to brush your teeth; drink (including making coffee/tea), and rinse fruit and vegetables. The water from the tap is OK to shower, wash dishes and even drink if you boil it for 3 minutes. Please leave your empty plastic container outside your door so that our housekeeper can purchase a replacement.
- Food: There are many excellent restaurants and little cafes in our town. Great fresh fruits and vegetables are in many of the stores. Just remember to clean them before eating. There are many opinions on the proper method to wash your vegetables and fruit so please research and use the plan that works for you. You will be delighted with the incredible fresh flavor. If you decide to use a vegetable/fruit sanitizer you can find it in most of the stores in town.
- **Doors:** Our small town is very safe but, as usual when traveling, take necessary precautions during your stay. Leave your electronics out of sight when not in use as well as your purse or wallets. Please keep your valuable things in a drawer, even at night, and out of sight of strangers. The spiral staircase is for our guests on the second and third floor to get to the beach so the spiral staircase door should be kept locked at all times.
- **Cleaning:** Our housekeeper, Martha, cleans Monday, Wednesday, & Fridays arriving at approximately 9 a.m. and starting on the top floor. Bed linens get changed once a week. To help our little community conserve water we have instructed the housekeeper to change out towels and washcloths when you have placed them on the bathroom floor. Thank you so much in advance for helping us to be 'green.' Please use only the beach towels (blue and white stripe) for outside use so that we can keep our linens fresh for you.

- Money: As you have probably already found out this is a cash town. NEWS FLASH LaM now has an ATM. It is in the courtyard of the police/delegation building that is south of the Jardin. There are also ATMs in Melaque or Barra de Navidad which are a short bus or cab ride away. You can usually find a cab at the village square. We suggest breaking your pesos down, so you have plenty of smaller bills (50, 100 and 200 pesos).
- Wireless: We offer free WIFI for your use while you are staying with us. When the wireless asks you for the password enter 2082095267. Our sites are; CT 1 & 2, CT Studio, and CT Palapa.
- **Gates/Keys:** Please keep the front gate and beach gate locked and take your keys with you. Securing the gate keeps each floor secure for all our guests. The gate keys on your key ring are for the beach gate and front gate. Please leave the key in the glass sliders so that they are accessible in case of fire. We have placed a key holder for the security gates on Casa Tortuga 1 and Casa Tortuga 2 for you to utilize so that key is not accessible from outside the security gate.
- **Gratuity:** It would be appropriate for you to leave a thank you ranging from 100-150 Pesos for each week of your stay for Martha as an appreciation for her service.
- Checkout: Checkout is at 11:00 to allow Martha to get the apartments ready for our next guests. Please inform Susana if you need to store your suitcases until your transportation arrives. Please be sure to return your keys upon checkout. You may leave them in your apartment since Martha will be here to clean.
- **Beach Time:** There are lounge chairs and two beach umbrellas for your use. Please put the lounge chair cushions on the 1st-floor patio and lower the umbrellas at the end of the day.
- **Comments:** We want your stay to be an incredibly memorable experience. Please send us any suggestions that would add to your trip. We also love compliments. Email them to <u>age3rd@gmail.com</u>.

Thank you again for visiting Casa Tortuga and hope you will return to our beautiful village